



DET NORSKE VERITAS

MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 72703-2010-AQ-NLD-RvA

This is to certify that

DHL Express Europe

Head Quarters:
De Kleetlaan 1
1831 Diegem
Belgium

And the Service Centres & Hubs and Gateways in countries as mentioned in the Supplement 'A' accompanying this certificate.

have been found to conform to the Management System Standard:

ISO 9001:2008

This Certificate is valid for the following product or service ranges:

Express services of document and parcel distribution.

Initial Certification date:

30th July 2010

This Certificate is valid until:

30th July 2013

The audit has been performed under the supervision of:

Johan Vandeplas
Lead Auditor



Place and date:

Antwerp, 30th July 2010

for the Accredited Unit:
DET NORSKE VERITAS CERTIFICATION B.V.,
THE NETHERLANDS

Joost Vanden Berghes
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.



DET NORSKE VERITAS

SUPPLEMENT TO CERTIFICATE

This Supplement 'A' refers to Certificate No. 72703-2010-AQ-NLD-RvA

DHL Express Europe

countries included in the certification are as follows:

DHL Express Europe Service Centres and Hubs & Gateways

Austria
Belgium
Bulgaria
Croatia
Czech Republic
Cyprus
Denmark
Estonia
Finland
France
Germany
Greece
Hungary
Ireland
Israel

Italy
Latvia
Lithuania
Malta
The Netherlands
Norway
Poland
Portugal
Slovakia
Slovenia
Spain
Sweden
Switzerland
United Kingdom

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